

TEOCO's Business Analytics User Summit
October 4 –6, 2022
The Westin Dallas Stonebriar Golf Resort & Spa
Frisco , Texas

Tuesday, October 4th

11:30 am – 1:00 pm Registration will in Lonestar Foyer
Noon – 1:00 pm Lunch will be served in Homestead

Lonestar Meeting Room:

1:00 pm – 1:30 pm Welcome & Agenda Overview
1:30 pm – 3:00 pm BillTrak & Invoice Automation
Hear what's on the product roadmap for our flagship offering and how efficiencies in TEOCO's Invoice Management Tools benefit clients
3:00 pm – 3:15 pm *Break*
3:15 PM – 5:00 pm SmartHub Analytics
Leveraging SmartHub to improve inventory quality and financial visibility

Beans & Barrel Patio located in the Westin Stonebriar

5:45pm *Reception & Dinner*

Wednesday, October 5th

Breakfast will be served in Bronco Meeting Room

8:00 am – 9:00 am

Lonestar Meeting Room:

9:00 am – 9:15 am Opening Remarks
9:15 am – 10:15 pm Innovation @ TEOCO

- Technology & Security Innovation
- Product & Services Innovation
 - Claim Center Vendor Claim Portal Interfaces

10:15 am – 10:30 am *Break*
10:30 am – 12:00 pm Innovation @ TEOCO (continued)

- Product & Services Innovation
 - BillTrak Utility Invoice Management
 - TEOCO Bill Payment Services

Lunch will be served in Bronco Meeting Room

12:00 pm – 1:30 pm

1:30 pm – 4:30 pm

Enablement through Services

- Business Assurance
- Transport Engineering Services
- Routing

Dinner & Client Event

5:30 pm - Please be at the convention side of the hotel before 5:45pm

The US Coachways Bus departs at 5:45pm to shuttle you to Dinner & Client Event at Topgolf!

9:15pm - US Coachways Bus will pick-up at Topgolf to return you to the hotel.

Thursday, October 6th

Breakfast will be served in Lonestar Meeting Room

8:00 am – 9:00 am

Lonestar Meeting Room

9:00 am – 11:00 am

Tips & Tricks: BillTrak & Business Assurance

Are you utilizing BillTrak and Claim Center to achieve the best results? Let's us show you how our experts navigate the tools and also share process improvements that have led to increased findings in Audit, Optimization and Revenue Assurance.

11:00 am - 12:00 pm

Tips & Tricks: Network Assurance

What small changes can you make to yield big results in network planning and service delivery? How setting up scoreboards drive success, and debugging routing models improve your business.

Lunch will be served in Lonestar Meeting Room

12pm to 1pm

Lunch & Farewell

